

# Torfaen Baby Changing Survey - Summer 2018

This is a survey for parents, grandparents, other family members and/or legal guardians of babies and young children who require access to baby changing facilities within Torfaen.

You may be a resident of Torfaen or someone who visits or passes through. We greatly welcome all contributions.

All responses will be carefully considered and used to develop a Local Toilet Strategy for Torfaen.

Whilst there is not a legal requirement for councils to provide public toilets or baby changing facilities, Torfaen County Borough Council continues to manage a number of traditional public toilet blocks and welcomes the public to use facilities within many of our buildings.

Regrettably, we do not currently have funding available to improve existing public toilet or baby changing facilities, or to create new facilities. However, we hope that by developing a thorough understanding of people's experiences of using toilets/baby changing in public places, we can assess any need for improvements and consider how we could work with businesses and other partners to find solutions to these issues.

When completing this survey, please note that we only require information about your experiences of using facilities within Torfaen.

## Section 1: Your views and experiences of baby changing facilities

To which extent do you agree that there are sufficient baby changing facilities within the major settlements of Torfaen?

	Strongly agree	Tend to agree	Neutral	Tend to disagree	Strongly disagree	Don't know/Don't visit
Blaenavon	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pontypool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cwmbran	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If there any areas outside of the main towns that need some, or better, baby changing facilities please tell us where:



Please be aware that businesses displaying the following sign in their door/window have indicated to us that they are happy for non-customers to use their toilet facilities. Look out for this symbol – it means you are welcome to pop in and use the toilet facilities; you do not have to use the services of that building. However, the sign does not necessarily mean they have baby changing facilities.



## Section 2: Your comments

Are there any specific green spaces where you would like to see some, or better, toilet/baby changing facilities? If so, where?

Are there any buildings, facilities/services or places (of any kind) within Torfaen that you would like to access but can't due to a lack of suitable baby changing facilities? If so, please explain:

If there was an opportunity to improve existing facilities, what would you suggest needs doing?

If you have anything else to say about baby changing facilities in Torfaen please do so here:

### Section 3: About you

Please complete this section so we know that we have asked a good cross-section of people from our communities. We want everyone to be represented. We ask that you provide your age, gender and whether you consider yourself to have a disability, so that we can weight the survey responses; this will ensure the results of the survey are representative of the profile of the population of Torfaen as a whole. We ask for your postcode so that we can aggregate responses to the community areas where people live; this helps us to understand the differences between community areas.

What is your age group?

- 0-17 years
- 18-34 years
- 35-49 years
- 50-64 years
- 65+ years

What is your gender? (Please select whichever gender you identify with)

- Male
- Female
- Transgender

Do you consider yourself to have a disability?

- Yes
- No

What is your postcode?

Many thanks for taking the time to complete this survey. If you would also like to complete our broader survey about the availability and accessibility of toilets, this can be found on the 'Get Involved' website.

## **What happens next?**

Your response will be reviewed by staff within the Public Services Support Unit at Torfaen County Borough Council. We will use the information that you and other people who respond have provided to help us understand people's experiences.

We will use this insight to produce an 'Assessment of Need', that will inform the Local Toilet Strategy we are currently working on. A draft of the Local Toilet Strategy will be available for public consultation for 12 weeks, between October and December 2018. Comments made will be reviewed and we will make any necessary changes in early 2019. A final draft will be presented to a scrutiny panel and any further amendments will be made. We will publish the completed Local Toilet Strategy by 31st May 2019.

The strategy will influence future choices made by Torfaen County Borough Council and although we have no significant budget to create additional toilet facilities or improve existing facilities, we hope that we may be able to work with businesses and other partners to provide solutions to some of the issues raised.

## **Availability of information on public toilets and baby changing facilities**

Welsh Government are planning to create an online map of all existing toilet and baby changing facilities available across Wales. Torfaen County Borough Council will be providing information to ensure all toilets in Torfaen are included. We will provide a link to the map on our website, when it is made available. We already provide information on toilets within Torfaen on our website.

Thanks again for your contribution.

If you wish to contact us about this survey, please contact:

Steven Honeywill

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